

# MIABC BOARD HIGHLIGHTS

SUMMER 2018



## Board Member Elections

The five Director at Large positions on the MIABC's Board are up for election at the Annual General Meeting (AGM) in September. The nomination process adopted at last year's AGM is now in effect. First, the Board's Nominating Committee determines whether the candidates meet the suitability requirements stipulated in the Reciprocal Insurance Exchange Agreement. Next, the MIABC's regulator, the Financial Institutions Commission (FICOM), must approve each candidate's application. This two-step process is designed to ensure that only qualified, pre-approved candidates are eligible for election. The pre-screened candidates will each provide a write-up for the AGM Booklet, which will allow delegates an opportunity to consider their vote in advance of the meeting.

## Board Adopts Self-Evaluation Skills Matrix

As a result of a recommendation from FICOM, the MIABC's Board has adopted a "skills matrix" that will be incorporated into its self-evaluation process. The purpose of the matrix is to allow the Board to assess the existing skills and competencies of its directors, identify areas that require improvement, and assist with succession planning. In the "skills and experience" section, each director will rate him or herself in a range of categories, including leadership, strategic planning, and insurance industry knowledge. The matrix also tracks the diversity of the Board in relation to gender, age, and ethnicity.

## Board Votes to Issue Dividends

In accordance with its Capital Management Plan, the Board voted to issue dividends of over \$700,000 this year. The MIABC will distribute the dividends by way of a credit applied to its members' 2019 premium assessments.

## MIABC Introduces Litigation Management Plan

The MIABC created an in-house legal department in 2006 for the purpose of substantially reducing the cost of litigating claims. Since then, we have been collecting data on the speed, accuracy, and cost with which files are resolved, both by our in-house and external legal counsel.

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*The MIABC has developed a Litigation Management Plan to track the performance of its in-house and outside legal counsel according to four key benchmarks.*

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This year we used that data to develop a Litigation Management Plan that tracks four key benchmarks of performance:

1. How quickly a file is closed;
2. How accurately counsel assessed the indemnity exposure within six months of receiving the file;
3. How accurately counsel estimated legal costs within six months of receiving the file;

4. Counsel's effective hourly rate (i.e., the blended rate of all those who worked on the file).

In addition, we have examined claims handled over the past 12 years, assessing their size and significance in terms of quantum and liability exposure, to assist in determining which files to keep in-house and which should be sent to outside counsel.

With the analysis complete, the MIABC's management team will share the results with our outside counsel in an appreciation and team-building meeting scheduled for mid-September. At the meeting, we will explain the criteria, review the benchmarking data, outline some of our reporting expectations, and develop strategies and techniques to assist our lawyers to maximize their performance.

## IN MEMORIAM ROB MAYNE



Rob Mayne, a senior manager with the City of Kelowna and a former MIABC Board Member, passed away last month at the age of 54.

Mr. Mayne's loss is deeply felt among many in the MIABC community. A 27-year employee of the City, he was considered a humble leader, passionate public servant, and staunch supporter of his coworkers.

He was also known as a proud dad and avid volunteer.

MIABC Board Member Lance Kayfish had a close working relationship with Mr. Mayne. "Rob was my colleague and later my boss. He was the first City coworker I had lunch with back in May 2003, and he made me feel comfortable right from the start. I will miss our talks; we could always be honest with one another, even when we didn't agree. Our dialogue often led to better outcomes. It was also just nice to have a friend to talk to. We will all miss Rob."

Mr. Mayne served as a Board Member of the MIABC from 2012 to 2014. According to the MIABC's CEO, Tom Barnes, "Rob's time on our Board was relatively short, but it was readily apparent that he was a dedicated family man, passionate about his work, and that he lived to serve the community he loved."

We at the MIABC express our sincere condolences to Rob's family, including his partner and three sons.

## Board Approves LGLA Sponsorship

The MIABC Board has voted to provide a \$7,000 sponsorship to the Local Government Leadership Academy (LGLA) this year. The funds will support eight regional seminars that the LGLA is organizing in 2019 for newly elected and returning local government officials. The sponsorship will provide the MIABC with the opportunity to present at the seminars and connect with local government officials across the province.

